

Fax *ANNOUNCEMENT*

Tuesday, January 12, 2010

ATTENTION: Billing Manager

BILLING ALERT – Notification of Duplicate Claims Submissions

Physicians United Plan (PUP) has been receiving duplicate claims within 30 days of first submission.

As a reminder, clean claims are processed within the following payment deadlines from date of receipt:

- 20 days – electronic claims
- 30 days – paper claims



Please allow an appropriate waiting period prior to resubmitting duplicate claims.

Your assistance in this matter is greatly appreciated.

If you have any questions, please contact PUP Provider Relations at 863-293-6354 Option 4 or your provider relations representative. Visit our website www.pupcorp.com to view this and other important plan information for participating providers.

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