



## Over The Counter (OTC) Benefit

A benefit for PUP Members enrolled in:

PUP Easy HMO (003, 025, 027) or PUP Extra HMO ( 021)

PUP’s OTC benefit helps make some of today’s most widely used OTC items and medications even more affordable. Your benefit entitles you to up to [\$20] per calendar quarter for eligible over-the-counter products and medications.

### OTC Medications Eligible for the OTC Benefit.

*(This list is not exhaustive and is subject to periodic review and changes.)*

Type of Item or Medication	OTC Brand Name and (Generic) Examples
Non-Sedating Antihistamines	Claritin ( <i>loratadine</i> ), Alavert, Zyrtec OTC ( <i>cetirizine</i> )
Acid Reducers	Tagamet HB (cimetidine), Zantac (ranitidine), Pepcid AC (famotidine), Prilosec OTC (omeprazole)
Analgesics (Pain Relievers)	Tylenol (acetaminophen), Motrin (ibuprofen), Aleve (naproxen), Aspirin, Ecotrin
Artificial Tears	Tears Natural, Liquid Tears, Genteal
Topical Corticosteroids	Cortisone 10 (hydrocortisone 1%), Hytone Lotion 1%
Liniments	Icy Hot, BenGay, Banalg, Aspercreme
Laxatives	Colace (DSS), Metamucil, Dulcolax (bisacodyl)
Antidiarrheals	Immodium, Pepto-Bismol, Kaolin-Pectin

### Accessing Your OTC Benefit

The state of Florida now requires a doctor’s prescription for OTC items. Pharmacies will need a prescription if you want the pharmacy to charge these items to us directly. Please note that this is a state of Florida (not a PUP) requirement.

If you do not have (or do not want to get) a prescription from your doctor, you can pay for these items and we will reimburse you for eligible OTC items. Here is what you need to know:

- Fax your receipt(s) to 480-624-9401 or mail to: **Partners Rx Management - Attn: Claims, PO Box 12119, Scottsdale, AZ 85260**
- We will send you a check within 30 days after we receive your request.
- Please do not send the request directly to PUP. We will redirect it to Partners Rx.

If you have questions about your OTC benefit, please call PUP’s Member Services Department at **1.866.571.0693**, 8 a.m. to 8 p.m. Monday through Sunday. TTY/TDD users should call 1.800.955-8771.

PUP is a health plan with a Medicare contract. The benefit information provided herein is a brief summary, not a comprehensive description of benefits. For more information contact the plan. Benefits may change on January 1, 2011. You must continue to pay your Medicare Part B premium. Limitations, copayments and restrictions may apply. Except in an emergency you must use network pharmacies. Quantity limitations and restrictions may apply. Please call the number indicated above to obtain this document in other formats or languages.

Favor de llamar al numero indicado arriba para obtener este document en otros formatos o lenguages.